TYLER WINGOOD

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Resilient and steadfast individual who is transitioning into Salesforce from the pharmaceutical industry. Specializes in complex problem solving, communication, and process improvement. Has the knowledge and experience of meeting complex goals, communicating cross functionally, supporting change, and being agile in an ambiguous environment. Seeking a Salesforce position where I can provide value with my past and newly gained skills while continuing to learn and grow professionally.

EDUCATION

TRAILHEAD SALESFORCE, 2022

SOFTWARE DEVELOPMENT BURLINGTON CODE ACADEMY AT UPRIGHT EDUCATION, 2022

- 480 hours of curriculum and coding focus on testing and deploying software applications using JavaScript on both the client and server-side applications.

DOCTORATE OF PHARMACY ALBANY COLLEGE OF PHARMACY AND HEALTH SCIENCES, 2011

SKILLS AND COMPETENCIES

Salesforce Administration | JavaScript (JS) | React.js | Git | HTML | CSS | MongoDB | Trello | MSFT Office | Documentation Control |Project Management | Program Management | Problem Solving | Lean | Regulatory Compliance

TECHNICAL PROJECTS / CERTIFICATIONS

Salesforce Administrator Certification | *Expected December 2022*

Yelpington | *React, Node.js, Express.js, Leaflet*
- React app based on Yelp that uses Node.js and Express to showcase information both in text and on a map.

React Chat | *React, Node.js, Express.js, MongoDB*
- React chat app where multiple users submit messages to a database which returns the message back to the user interface.

Jeopardy Board | *HTML, CSS, JavaScript*
- Trivia game based on the TV show Jeopardy built with HTML, CSS, and JavaScript.

OCTOBER 2022 – NOVEMBER 2022

FULL STACK DEVELOPER INTERN BOTANICAL RESEARCH INSTITUTES OF AMERICA (BRIA)
- Used Object-Oriented Javascript library such as React.Js to develop a front-end user interface.
- Produced dynamic and browser compatible pages using HTML, CSS, and Javascript.
- Designed and implemented a backend framework using Express.js
- Collaborated with team-members to design, propose, and implement product owner approved wireframes.
- Worked in an Agile, collaborative environment to receive design requirements, peer program, and test applications.

APRIL 2022 - PRESENT

MEDICAL CHART REVIEWER & PHARMACIST CONSULTANT UNIVERSITY OF VERMONT / ASPEN RX
- Reviews medical files to evaluate the delivery of health care services for patient populations and geographic location.
- Travel to medical facilities or provider offices to complete review services
- Perform reviews in a timely and concise manner along with documented rationale.
- Interact with health professionals in a professional manner.
- Perform patient outreach on behalf of patient health plans.
- Deliver MTM services to assess the appropriateness of all medications to optimize medication therapy and improve clinical outcomes

- Engage with patients to provide medication reviews, reconciliation, and patient education.
- Assess use of prescribed medication therapy for unnecessary medications, additional medication needs, inappropriate dosing, adverse drug reactions, ineffective medications, and adherence issues.
- Documental all clinical recommendations, responses, and patient notes for submission to Aspen.

2017 TO MARCH 2022
SENIOR PHARMACY CONSULTANT EDGE PHARMA, LLC

- Led the initiative to implement the Batchmaster ERP system, a 12+ Month long process to completely integrate the company's production, logistical, and financial departments into one system.
- Implemented and validated the Rotronics Environmental Monitoring system consisting of over 200 monitoring probes with various parameters including temperature, humidity, pressure, alarm, and email/text functionality.
- Successfully converted a paper based continuous education system to the electronic Talent LMS system, streamlining onboarding and education requirements for the business.
- Established and maintained regulatory compliance through writing, reviewing, and approving standard operating procedures (SOPs), forms, and work instructions based on regulations and guidelines such as CFR-21 part 210/211, USP, and WHO.
- Worked cross functionally by performing weekly upper and midlevel management meetings using Microsoft (MSFT) PowerPoint and Teams.
- Led and executed complex projects using SMART goals and a combination of methodologies such as Agile, Waterfall, and Critical Path.
- Ensured client-driven production deadlines were met through collaboration, goal setting, and setting expectations
- Ensured effective change through proactivity, communication, consistency, empathy, and using feedback mechanisms.

2013 TO 2017
PHARMACIST IN CHARGE, EDGE PHARMACY SERVICES, LLC

- Managed and performed compounding, facility maintenance, customer service, and quality assurance activities.
- Hired new employees, developed departments, and assisted with managing company growth.
- Assisted with tasks necessary for establishing a new business, such as developing procedures, reaching out to clients, and working in financial or administrative roles.

2012 TO 2013
STAFF PHARMACIST, NORTHWESTERN MEDICAL CENTER

- Ensured that facility procedures were followed when non-formulary medications were ordered.
- Reviewed, processed and monitored patient medication orders to evaluate appropriateness, dose, route of administration, adverse reactions, and age appropriateness.
- Verified technician prepared or prepared for dispensing all medications for patient specific use.
- Coordinated delivery of controlled substances to patient care units.
- Investigated and reported adverse drug events and medication incidents
- Compounded, dispensed, and monitored Intravenous drug therapy.

2011 TO 2013
STAFF PHARMACIST, KINNEY DRUGS

- Processed, filled, and provided consultation on patient prescriptions.
- Managed pharmacy inventory, including narcotics and medical devices.
- Performed vaccinations as needed.
- Managed a team of pharmacy staff to maximize prescription output while assuring quality service.
- Provided optimal health outcomes by corresponding with physicians, insurance providers, and patients.